

Applications Support

All oil companies rely on a suite of complex technical applications to find and manage oil and gas reserves. Whatever the suite of applications and the degree of application integration, users need expert application support in order to maximize their productivity. In recent years many oil companies have found difficulty in providing stable, expert support entirely in-house. But contracting out these services to the application vendors can be prohibitively expensive in the long term and also fail to deliver the expected improvement in user productivity. Application support can be a significant problem with real costs to your business.

GTS Geotech can provide the answer. We offer a viable long-term support model for all mainstream E&P applications that is cost effective and delivered by experts. We are vendor neutral and trusted by the industry—we have grown to become its largest independent application support provider, providing year-round support for companies of all sizes. Unlike some suppliers, we do not attempt to lock our clients into lengthy, rigid service contracts. We provide complete flexibility to change the support model as your needs change over time.

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- Domain specialists—unrivalled expertise in providing independent Landmark and GeoQuest support
 - Cost effective—significant savings on comparative services from key competitors
 - Extensive knowledge base—covering E&P applications, data and systems issues

Services include:

- Problem fixes—we troubleshoot problems, find workarounds, liaise with vendors and own the problem until it is resolved
- Mentoring users in use of applications and designing effective workflows
- Application configuration and testing
- Data management in and between applications and databases
- Geotechnician and technical assistant support
- Access to the knowledge base of the largest independent team of support professionals in the industry

GTS Geotech is the largest independent supplier of applications and systems support to the oil and gas industry.